

## **Briefing for the Health and Wellbeing Select Committee Meeting**

**Wednesday 20 July 2016**

### **1. *your care, your way***

The second stage of the procurement process is now complete and both bidders (Virgin Care and the Sirona partnership) have successfully made it through to the third and final stage.

The bidders have faced rigorous assessment by our panel of community champions alongside a range of expert evaluators including commissioners, social workers, GPs, finance managers and IT specialists. We have also taken into account references from people who already work with the bidders elsewhere in the country including patients, service user groups, CCGs, local authorities and voluntary and community sector organisations.

The bidders' final responses will be scored by the community champions and our expert evaluators in early August. The organisation with the highest score at the end of this process will be announced on 18 August and will become the preferred bidder. They will then begin eleven weeks of intensive testing and discussions with the CCG and Council to produce a final business case.

The award of the contract will require formal approval from the Council Cabinet and CCG Board at public meetings on the 9th and 10th November respectively before the new contract begins on 1 April 2017.

### **2. A&E performance**

Performance of the urgent care system against the four hour target continues to be challenging but there was a slight improvement of 0.7% from April with performance up to 87.6% in May. This is still below the planned trajectory for the year however.

The four hour performance has been impacted by a number of factors including poor flow into inpatient specialty beds, higher attendances at A&E and more non-elective admissions compared to May 2015 as well as an increase in the number of delayed transfers of care. A system-wide improvement plan is in place setting out the actions required from the RUH, BaNES CCG and Wiltshire CCG to support recovery.

### **3. Sustainability and Transformation Plan (STP)**

An update on the STP for the BaNES, Swindon and Wiltshire footprint is provided in the Cabinet Member's Briefing to the Committee.

#### **4. Primary Care Transformation Fund and Statement of Intent**

The CCG has submitted a bid to NHS England's Estates and Technology Transformation Fund on behalf of our 26 member practices. We are seeking new funding for a range of initiatives including expansion/relocation of practices as well as investment in new digital technology to support e-consultations and self-care. We expect to receive some initial feedback from NHS England at the end of July.

We also presented our statement of intent for general practice at all five of the Council's Area Forums over the past few weeks. There has been broad support for our vision and approach from all five areas with a range of feedback collected about the provision of GP appointments on evenings and weekends.

#### **5. GP Patient Survey Results**

GP practices in B&NES have scored highest in the country for patient experience in the latest GP Patient Survey. The results show that 94% of B&NES patients describe their experience at their GP surgery as 'good', compared with a national average of 85%.

The number of B&NES patients aware of the online services offered at their GP practice is still low however, at 37%. Indeed, figures from February 2016 show that eight practices in B&NES still have less than 10% of patients signed up to online services.

All B&NES surgeries offer appointment booking online, and since November 2015, the majority also offer a 24-hour automated phone booking system. Many practices also offer other services online including ordering repeat prescriptions and viewing GP patient records.

#### **6. Publication of our Annual Report and Accounts and open invite to our AGM**

The CCG's latest Annual Report and Accounts is now available to view online. The report provides an overview of our achievements and challenges during the past financial year as well as governance and financial updates. Please visit [www.banesccg/documents/annualreports](http://www.banesccg/documents/annualreports) to read this review.

Everyone in B&NES is invited to attend our AGM to find out about the improvements we have made to local health and care services in the past year and our plans for the future. This event takes place on the afternoon of Thursday 29 September at Somerdale Pavilion in Keynsham.

Last year's AGM was a great success and we hope to make this year's event even better. Visit [www.banesccg/get-involved/meetings/agm](http://www.banesccg/get-involved/meetings/agm) to register or email [banes.comms@nhs.net](mailto:banes.comms@nhs.net).